



Reborn Everyday With Hot Water

RETHINK
YOUR BATHSPACE

WATER HEATER CATALOGUE



Globally, Ariston Thermo is synonymous with energy efficiency, comfort and respect for the environment. Our advanced production standards and excellent pre-post customer support services help our product touch people's lives in over 150 countries.



1.57 Billion

euros in sales



7 Million

products sold per year
in over 150 countries



79 Million

euros in investment and R&D
(18 centres in 10 countries)

Ariston Thermo India Private Limited is a wholly owned subsidiary of Ariston Thermo Group, Italy, responsible for marketing, sales and service of Racold products in South Asia.



Reborn Everyday With Hot Water

Racold is India's most trusted brand of water heaters from the house of Ariston, with a portfolio of premium quality products that cover the entire spectrum of water heating solutions.

At Racold, our innovative products are a testimony of our commitment towards understanding our consumer's needs. Racold is leading the water heater industry by delivering efficiency and eco-friendly benefits with our products.

Racold believes in the power of quality hot shower, that enables physical and emotional transformation to wash away the sorrows of yesterday and be reborn every day.

What Makes Us Different?

By driving technological innovations and enhancing quality, durability, safety & performance, Racold has set benchmarks in the industry by being the first water heater with:

- Rust-proof polypropylene body
- Polymer coating SPHP for water heaters (after being successfully implemented in shipping industry)
- PUF insulation for maximum energy saving
- Quality and performance certification as per IEC/EN and Indian standards (ISI mark)

Innovating For Our Customers:

At Racold, customers always come first, and we never stop listening to our customers. We have developed state-of-the-art products that cater to the customers' dynamically evolving needs, which has led us to innovative technological features like Smart Bath Logic, Eco Sense and many more.



SMART BATH LOGIC

An intelligent function that empowers you to customise your bathing, saving precious electricity.



ECO SENSE

India's first intelligent power saver feature that sounds an alert when the water heater is on but not in use.



We have been named the 'Most Trusted Brand in India' in the water heater category by Brand Trust Report 2016.



Comprehensive
Heating Solutions

With a complete range of electrical, gas, solar water heaters and heat pumps, we have been providing complete water heating solutions to all sectors ranging from domestic to commercial and industrial.



Energy Efficiency

Racold has placed energy efficiency at the heart of its sustainable growth strategy and is deeply committed to energy conservation. We are the only water heater company to be awarded nine times in a row by the Bureau of Energy Efficiency (BEE), which further testifies our commitment to energy efficiency.

Most of our products are 5-star rated which help in cutting down the electricity bills of the consumer and energy preservation as well.



World-Class
Manufacturing

Ariston Thermo applies the WCM method at its plants to constantly improve manufacturing productivity as well as ensure product quality and maximum flexibility in meeting customer's demands.

Complete Range of Water Heating Solutions

With our complete range of water heating solutions and path breaking innovations, you can trust us to always bring you the best.

While our single largest successfully executed installation has achieved the capacity of 2,00,000 liters per day, our range of products extend across capacities starting from 1 liter to several lakh liters.



PRONTO

RETHINK INSTANT

Pronto is easy, durable and very fast for instant baths with its high pressure resistant technology. With Pronto range of water heaters, Racold makes sure you don't wait for a hot water bath.

Pronto Stylo

Pronto Stylo ES



Pronto Stylo DN

Pronto Neo DN

Pronto Neo

INSPIRED IN ITALY CRAFTED IN INDIA Italian design by Umberto Palermo	<p>Stem type thermostat - Automatic temperature control</p>	<p>Get hot water in no time</p>	<p>High Pressure Resistance</p>
	<p>Anti syphoning system - Avoids hot water back flow in cold water piping</p>	<p>3 level safety from high temperature & high pressure</p>	

Pronto Neo

- Available in 1L / 3L / 6L
- Product Warranty - 2 Years
- Heating element Warranty - 2 Years
- Tank Warranty - 5 Years
- Power - 3kW (1/3/6 L) & 4.5kW (1/3 L)
- Voltage - 230V AC | 50Hz Single Phase
- Max. Pressure Rating - 6.5 Bar



Available In

- White
- Ivory

*Star ratings only for 6 L capacity.
Dimensions: Please refer to page no. 25 for product dimensions.

Pronto Neo Duronox

- Available in 3L
- Product Warranty - 2 Years
- Heating element Warranty - 2 Years
- Tank Warranty - 5 Years
- Power - 3kW
- Voltage - 230V AC | 50Hz Single Phase
- Max. Pressure Rating - 6.5 Bar



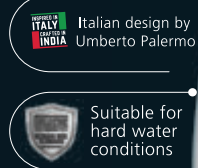
Available In

- White

*Only for 6 liters capacity models.
*Available in select channels/markets only.
Dimensions: Please refer to page no. 25 for product dimensions.
**To explore the logos of USPs, see the page number 28 and 29

Pronto Stylo Duronox

- Available in 3L
- Product Warranty - 2 Years
- Heating element Warranty - 2 Years
- Tank Warranty - 5 Years
- Power - 3kW
- Voltage - 230V AC | 50Hz Single Phase
- Max. Pressure Rating - 6.5 Bar



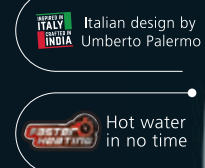
Available In

- White with Metallic Tan Strip

* Available in select channels/markets only.
Dimensions: Please refer to page no. 25 for product dimensions.

Pronto Stylo

- Available in 1L / 3L / 6L
- Product Warranty - 2 Years
- Heating element Warranty - 2 Years
- Tank Warranty - 5 Years
- Power - 3kW (1/3/6 L) & 4.5kW (1/3 L)
- Voltage - 230V AC | 50Hz Single Phase
- Max. Pressure Rating - 6.5 Bar



Available In

- White with Metallic Tan Strip

* Only for 6 liters capacity models.
* Available in select channels/markets only.
Dimensions: Please refer to page no. 25 for product dimensions.

Pronto Stylo ES



- Available in 1L / 3L / 6L
- Product Warranty - 2 Years
- Heating element Warranty - 2 Years
- Tank Warranty - 5 Years
- Power - 3kW (1/3/6 L) & 4.5kW (1/3 L)
- Voltage - 230V AC | 50Hz Single Phase
- Max. Pressure Rating - 6.5 Bar

Available In

- White with Metallic Tan Strip

* Star ratings only for 6 L capacity | * Only for 6 liters capacity models | * Available in select channels/markets only

ETERNO

RETHINK SMART

Eterno personalizes bathing. Its Smart Bath Logic feature keeps hot water ready at the temperature you decide, everyday. Eterno manifests itself as the result of Racold's constant innovation helping you save up to 40%* more power. Hot water baths made smart.

Eterno 2

Eterno Intello

Eterno Swift

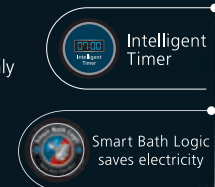


 <p>Smart Bath Logic saves electricity</p>	 <p>5-Star Rating - Most energy efficient products</p>	 <p>Titanium Enamelled Heating Element - Better protection and longer life</p>
 <p>Special Polymer coated tank prevents corrosion from hard water</p>	 <p>High Pressure Withstanding Capacity</p>	

*Under lab conditions, saving percentage may vary, depending on model and places

Eterno Intello

- Available in 10L / 15L / 25L vertical only
- Product Warranty - 2 Years
- Heating element Warranty - 3 Years
- Tank Warranty - 7 Years
- Power - 2kW
- Voltage - 230V AC | 50Hz Single Phase
- Max. Pressure Rating - 8 Bar



Available In

- White with Metallic Silver strip
- Ivory with Metallic Gold strip

Dimensions: Please refer to page no. 25 for product dimensions.

Eterno 2



- Available in vertical 10/15/25/35 L & horizontal 15/25/35 L
- Product Warranty - 2 Years
- Heating element Warranty - 3 Years
- Tank Warranty - 7 Years
- Power - 2kW
- Voltage - 230V AC | 50Hz Single Phase
- Max. Pressure Rating - 8 Bar

Available In

- White with Metallic Blue strip
- Ivory with Metallic Gold strip

* All the vertical installations have 5 star rating.
Dimensions: Please refer to page no. 25 for product dimensions.

Eterno Swift

- Available in 15/25 L vertical only
- Product Warranty - 2 Years
- Heating element Warranty - 3 Years
- Tank Warranty - 7 Years
- Power - 3kW
- Voltage - 230V AC | 50Hz Single Phase
- Max. Pressure Rating - 8 Bar



Available In

- White with Metallic Tan strip

*Available in select channels/markets only.
Dimensions: Please refer to page no. 25 for product dimensions.

STORAGE

ANDRIS

RETHINK DESIGN

A masterpiece conceptualized specially by the renowned Italian designer Umberto Palermo, Andris is crafted perfectly compact to suit your design needs.

Andris Lux

Andris Lux Plus

Andris R



Italian Art
Designed By
Umberto Palermo



Titanium inner tank
resisting corrosion from
hard water-Longer life



Titanium heating element
for lower energy
consumption & longer life



Flexomix - 10% more
hot water



5-Star Rating -
Most energy efficient
products

* Applicable for 25 litres capacity.

Andris Lux

- Available in 10L / 15L / 25L
- Product Warranty - 2 Years
- Heating element Warranty - 3 Years
- Tank Warranty - 5 Years
- Power - 2kW
- Voltage - 230V AC | 50Hz Single Phase
- Max. Pressure Rating - 8 Bar



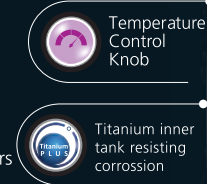
Available In

- White with Black Panel
- Ivory with Dark Chocolate Panel

* Applicable for 25 litres capacity.
Dimensions: Please refer to page no. 25 for product dimensions.

Andris R

- Available in 10L / 15L / 25L
- Product Warranty - 2 Years
- Heating element Warranty - 2 Years
- Tank Warranty - 5 Years
- Power - 2kW
- Voltage - 230V AC | 50Hz Single Phase
- Max. Pressure Rating - 8 Bar

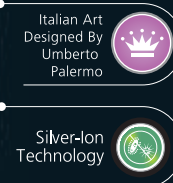


Available In

- White

* Applicable for 25 litres capacity.
* Available in select channels/markets only.
Dimensions: Please refer to page no. 25 for product dimensions.

Andris Lux Plus



- Available in 10L / 15L / 25L
- Product Warranty - 2 Years
- Heating element Warranty - 3 Years
- Tank Warranty - 5 Years
- Power - 2kW
- Voltage - 230V AC | 50Hz Single Phase
- Max. Pressure Rating - 8 Bar

Available In

- White with Metallic Sandstone panel

* Applicable for 25 litres capacity.
* Available in select channels/markets only.
Dimensions: Please refer to page no. 25 for product dimensions.

PLATINUM

RETHINK LUXURY

Platinum combines style with performance, to give your bathing space the perfect mix of looks and efficiency. A high end classy design, with capacities of 50, 70 and 100 liters. Racold's innovative technology makes Platinum a perfect fit for every bath.



Platinum

Prevents corrosion from hard water










Large capacities compact design



- Available in 50L / 70L / 100L
- Product Warranty - 2 Years
- Heating element Warranty - 3 Years
- Tank Warranty - 7 Years
- Power - 50L:2kW | 100L:3kW | 70L:3kW
- Voltage - 230V AC | 50Hz Single Phase
- Max. Pressure Rating - 8 Bar

Available In

- ☒ White with Grey Domes

 Special polymer coated tank prevents corrosion from hard water	 Injected PUF - Highest energy efficiency	 Get hot water in no time	 Italian design by Umberto Palermo
 High Pressure Withstanding Capacity	 Stem type thermostat - Automatic temperature control	 Large Capacities Compact Design	

Dimensions: Please refer to page no. 26 for product dimensions.

CDR

RETHINK PERFORMANCE

CDR water heaters bring together better performance and energy efficiency with a corrosion resistant SPHP tank. You can be rest assured you get the best shower every day with the CDR range.

CDR / CDR PR

- Available in 10L / 15L / 15L (S) / 25L / 35L / 50L
- Product Warranty - 2 Years
- Heating element Warranty - 2 Years
- Tank Warranty - 5 Years
- Power - 2kW
- Voltage - 230V AC | 50Hz Single Phase
- Max. Pressure Rating - 8 Bar
- Horizontal Installation available in 10 / 15 / 25 / 35 / 50 L

Available In








- ☒ White with Grey Domes ☐ Ivory with Brown Domes

Prevents corrosion from hard water



Wide range available



 Special polymer coated tank prevents corrosion from hard water	 High Pressure Withstanding Capacity	 Injected PUF - Highest energy efficiency	 3 Level Safety from high temperature & high pressure
 Smart Guard - Protects inner tank & heating element from corrosion	 Rust Proof Outer Body	 5-Star Rating - Most energy efficient products	

* Applicable only for vertical models.

CLASSICO

RETHINK QUALITY

A durable and dependable water heater, the Classico has a Titanium enameled coating which protects from corrosion, increasing efficiency and reducing energy consumption.



Classico



- Available in 10L / 15L / 15L (S) / 25L / 35L
- Product Warranty - 2 Years
- Heating element Warranty - 2 Years
- Tank Warranty - 3 Years
- Power - 2kW
- Voltage - 230V AC | 50Hz Single Phase
- Max. Pressure Rating - 8 Bar
- Available only in vertical installations

Available In

● Available In White

Titanium enameled Inner Tank resisting corrosion from hard water - Longer life	High Pressure Withstanding Capacity	Injected PUF - Highest energy efficiency	3 Level Safety from high temperature & high pressure
Smart Guard - Protects inner tank & heating element from corrosion	Rust Proof Outer Body	5-Star Rating - Most energy efficient products	

* Available in select channels/markets only. | Dimensions: Please refer to page no. 27 for product dimensions.

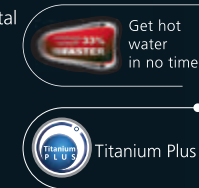
CLASSICO SWIFT

FASTER HEATING & COMPACT DESIGN

Exceptionally powerful & surprisingly compact water heater. Classico Swift has powerful 3 kW heating element that gives hot water in no time. It has titanium coated tank and resists corrosion from hard water. All vertical products are 5 star rated & horizontal are 4 star rated, saves electricity.

Classico Swift

- Available in 10L / 6L Vertical & Horizontal
- Product Warranty - 2 Years
- Heating element Warranty - 2 Years
- Tank Warranty - 3 Years
- Power - 3kW
- Voltage - 230V AC | 50Hz Single Phase
- Max. Pressure Rating - 8 Bar



Available In

● Available In White

Titanium enameled Inner Tank resisting corrosion from hard water - Longer life	High Pressure Withstanding Capacity	Injected PUF - Highest energy efficiency	3 Level Safety from high temperature & high pressure
Get hot water in no time	Rust Proof Outer Body	5-Star Rating - Most energy efficient products	

* Applicable only for vertical models.
* Available in select channels/markets only. | Dimensions: Please refer to page no. 27 for product dimensions.

GAS WATER HEATER

HOT ON TECHNOLOGY

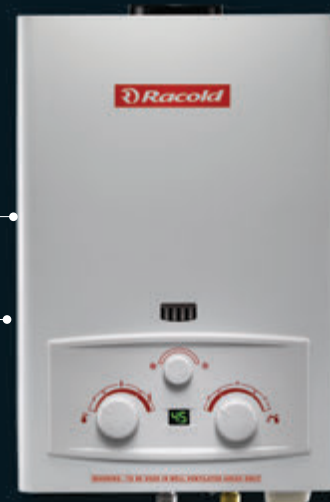
Our instantaneous gas water heater comes with double solenoid valve for complete safety along with varying capacities, suitable for domestic use.

Gas Water Heater

- Available in 5L/min | 5L/min (LED) | 6L/min (LED)
- Product Warranty - 2 Years
- Max. Pressure Rating - 8 Bar

Available In

- Available In White

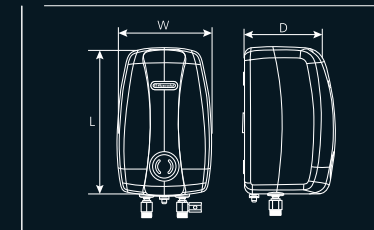


Advanced safety feature with two solenoid valves	Protecting children against accidents	Gas-leak-built-in safety	Winter / Summer function
85% heating efficiency	Suitable for low pressure	Digital display	

Dimensions: Please refer to page no. 27 for product dimensions.

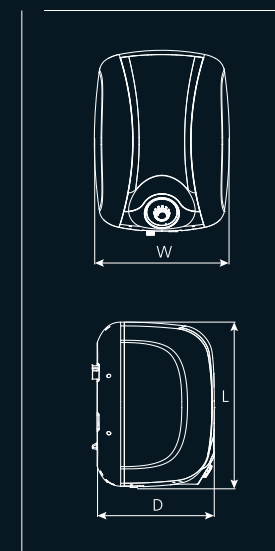
PRODUCT DIMENSIONS

Pronto Neo / Pronto Stylo / Pronto Stylo ES / Pronto Neo Duronox / Pronto Stylo Duronox



Capacity	1 Ltr.	3 Ltr.	6 Ltr.
Dimensions			
L	281	335	428
W	175	209	270
D	172	205	253

Eterno Intello / Eterno 2 / Eterno Swift (Vertical)

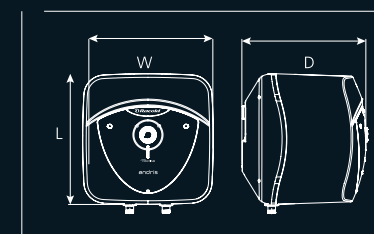


Capacity	10 Ltr.	15 Ltr.	25 Ltr.	35 Ltr.
Dimensions				
L	435	565	517	663
W	310	310	386	386
D	295	295	368	368

Eterno 2 (Horizontal)

Capacity	15 Ltr.	25 Ltr.	35 Ltr.
Dimensions			
L	565	517	663
W	310	386	386
D	295	368	368

Andris Lux / Andris Lux Plus / Andris R



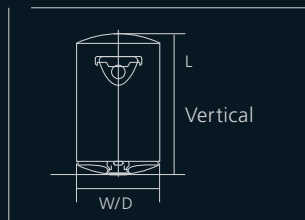
Capacity	10 Ltr.	15 Ltr.	25 Ltr.
Dimensions			
L	360	360	447
W	360	360	447
D*	298	346	410

*D for Andris R is 20mm lesser than the above mentioned dimensions.

PRODUCT DIMENSIONS

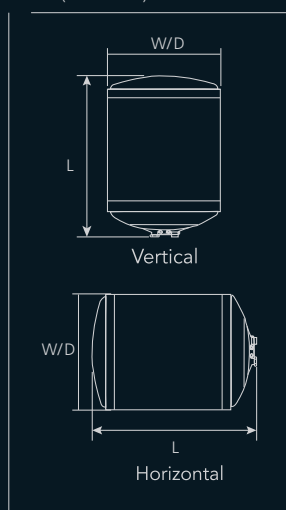
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Platinum (Vertical)



Capacity	50 Ltr.	70 Ltr.	100 Ltr.
Dimensions			
L	570	775	920
W	450	450	450
D	450	450	450

CDR (Vertical)

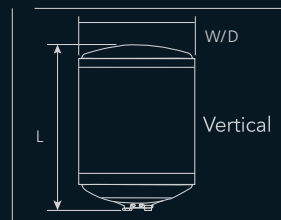


Capacity	10 Ltr.	15 Ltr.	15 Ltr.(S)	25 Ltr.	35 Ltr.	50 Ltr.
Dimensions						
L	442	562	388	513	655	907
W	290	290	367	367	367	399
D	290	290	367	367	367	399

CDR (Horizontal)

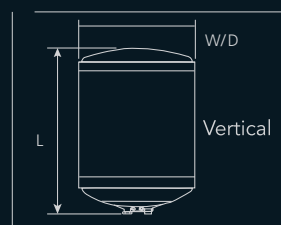
Capacity	10 Ltr.	15 Ltr.	25 Ltr.	35 Ltr.	50 Ltr.
Dimensions					
L	450	570	831	702	907
W	320	320	320	399	399
D	320	320	320	399	399

Classico



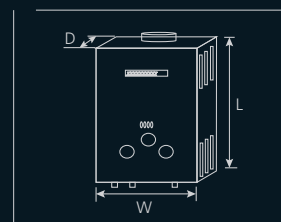
Capacity	10 Ltr.	15 Ltr.	15 Ltr. (S)	25 Ltr.	35 Ltr.
Dimensions					
L	442	562	388	513	655
W	290	290	367	367	367
D	290	290	367	367	367

Classico Swift



Capacity	10 LV	10 LH	6 LV	6 LH
Dimensions				
L	442	442	394	394
W	290	320	290	320
D	290	320	290	290

Gas Water Heater



Capacity	5 LPG LED	5 LPG	5 NG	6 LPG LED
Dimensions				
L	440	440	440	440
W	300	300	300	300
D	125	125	125	125

All dimensions are in mm and exclude inlet/outlet valve and safety valve.
All product specifications in this catalogue are subject to change without prior notice.

ELECTRICAL

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 <p>ITALIAN ART DESIGNED BY UMBERTO PALERMO Andris is designed by Umberto Palermo, the iconic product design expert from Italy. It exudes a rare combination of design with style.</p>	 <p>STAR RATING A 5-star rated product. It has high-density and thick PUF that ensures energy efficiency and reduced electricity bills.</p>
 <p>TITANIUM PLUS Specially designed Titanium steel with Titanium enamel coating gives the tank extreme intensity and durability.</p>	 <p>TEMPERATURE REGULATION KNOB Helps regulate heating of water as per need.</p>
 <p>TITANIUM ENAMELED HEATING ELEMENT For efficiency, strength, low energy consumption and longer life.</p>	 <p>THERMAL STABILITY DEVICE This double function feature connected to the thermostat enables energy saving, comfort and safety.</p>
 <p>FLEXOMIX The unique inlet flow controls the system and helps to deliver energy efficiency by producing 10% more hot water than traditional water heaters.</p>	 <p>SILVER-ION TECHNOLOGY It actively stops proliferation of bacteria in water to provide healthy and clean bathing water.</p>
 <p>HPR TECHNOLOGY Its high pressure withstanding capacity makes it suitable for high-rise buildings and high pressure pump applications.</p> <p><small>*Under lab conditions, savings percentage may vary, depending on model and place.</small></p>	 <p>RUST PROOF Rust proof outer body prevents corrosion, leaving no room for rust. Ensures long life for the water heaters.</p>
 <p>SPHP Unique polymer protective coating technology for inner container resists corrosion from hard water. Heating element lasts longer with coating of magnesium anode.</p>	 <p>SMART GUARD A special anode employs an electrolytic process that protects the heating element and tank from corrosion, thus greatly enhancing its life.</p>
 <p>NO BACK FLOW The anti-syphoning system prevents the back flow of water from the container, thus avoiding dry heating.</p>	 <p>ECO SENSE Introducing India's first intelligent power saver feature that sounds an alert when water heater is ON but not in use.</p>
 <p>SMART BATH LOGIC The intelligent 'Smart Bath Logic' function empowers you to customise your bathing requirement, thus saving precious electricity.</p>	 <p>SMART MIX - special deflector ensures slow mixing of cold and hot water in the inner container, keeping the water hot for longer time thus ensuring less frequent restart and what's more, you can get up to 10% more hot water.</p>
 <p>LARGER CAPACITIES COME IN COMPACT DESIGNS With smaller heights.</p>	 <p>INTELLIGENT TIMER Helps you keep hot water ready at the time and temperature required everyday.</p>

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 <p>FASTER HEATING The high-power heating element ensures you get hot water in no time.</p>	 <p>ELEGANT ITALIAN DESIGN A rare combination of technology and style.</p>
 <p>PUF INSULATION The high density and thick PUF ensures retention of internal heat and temperature, resulting in better energy efficiency and reduced electricity bills.</p>	 <p>THE HIGH-POWER HEATING ELEMENT ensures you get hot water in no time.</p>
 <p>STEM-TYPE THERMOSTAT Thermostat and cutout ensures automatic temperature control and extra safety.</p>	 <p>IMPORTED THERMOSTAT Thermostat and cut-out conforms to international standards, ensuring enhanced safety.</p>
 <p>SAFETY PLUS Offers 3 levels of safety against high temperature and pressure, provided by a high-tech adjustable thermostat, cut-out and multi-function safety valve conforming to international standards.</p>	 <p>DURONOX It ensures longer product life, providing triple protection to the tank against corrosion even in the harshest water conditions, through superior grid stainless steel, special treatment to inner tank and anode.</p>
	 <p>THE HIGH-POWER HEATING ELEMENT ensures you get hot water in no time.</p>

GAS

 <p>DOUBLE SAFETY Advanced safety feature with two solenoid valves.</p>	 <p>CHILD LOCK Added feature for protecting children against accidents.</p>
 <p>AUTO PROTECTION Auto protection against gas leak with built-in safety against gas leak.</p>	 <p>WINTER/SUMMER FUNCTION Adjustable as per weather conditions.</p>
 <p>DIGITAL DISPLAY Sleek, hi-tech display panel for temperature reading.</p> <p><small>Available in selected models.</small></p>	 <p>SUITABLE FOR LOW PRESSURE Helpful for areas having low water pressure.</p>
	 <p>85% HEATING EFFICIENCY Greater economy through maximum heating efficiency.</p>

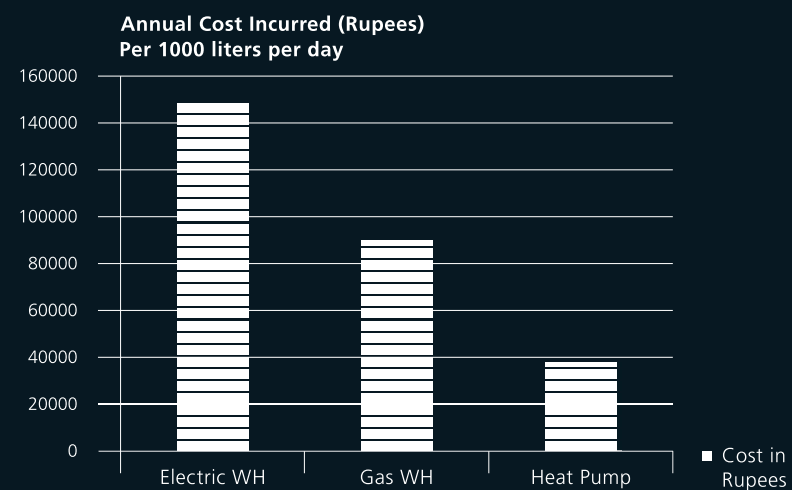
Renewable Water Heating Solutions: One time investment, lifetime savings.

Products Starting @MRP of ₹16280/-
Annualised Savings of up to ₹21,000/- p.a.



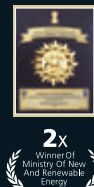
Solar water heaters convert sunlight into heat using a solar thermal collector to heat water. This is a one-time investment and lifetime savings as its payback period is less than 3 years. Solar water heaters are 'ZERO COST' water heating solutions for all your hot water needs. Racold Solar Water Heaters can generate up to 82%* savings in costs.

*Considering 1000 liters of water is heated per day for 365 days and the requirement of electric water heating solution is needed as a back-up for 65 days due to rains/cloudy weather conditions.



Racold Heat Pump Water Heaters can generate upto 74%* savings in costs.

*Considering 1000 liters of water is heated per day for 365 days.



Domestic Solar Water Heaters

Alpha Pro Vacuum Tube Collector

- Smart Float
- Suitable for hard water applications.
- Rust Proof Body
- 5 Years Warranty
- Inox coated Inner Container
- High Energy Absorption Vacuum Tube (58x1800)
- Available in 100L, 150L, 200L, 250L, 300L capacities



Omega Max 8 Flat Plate Collector

- Rust Proof Body
- Duronox Inner Container
- Max 8
- Unique Design
- Italian Design Collector - screwless collector body with high structural strength for dependable performance and durability
- Available in 100L, 150L, 200L, 250L, 300L and 500L capacities



Domestic Heat Pump Water Heaters:

Save up to 70% energy

A Heat Pump Water Heater is the most advanced water-heating solution with a reverse Carnot-cycle and uses a refrigerant to trap the heat from air, which is then transferred to water inside the Heat Pump, thus heating the water.

Domestic Heat Pump



Features

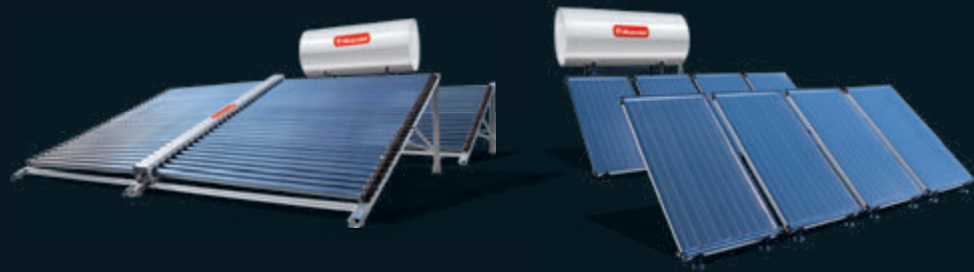
- Safety: European standards
- Long Lasting: Higher corrosion resistant tank which acts against hard water.
- HPR: High pressure resistance
- Dual Mode: 24x7 hot water, works in both Heat Pump and Heating element mode
- Long Life: Magnesium coating for protection and long life
- Smart Digital Control: For setting time and temperature
- Convenience: Fully functioning remote and LCD screen for quick and easy access
- Heat Pump Water Heaters available in 150L & 200 capacities

Commercial Water Heating Solutions:

Our expertise is to provide end-to-end water heating solutions for commercial applications. We have successful projects for Residential, Hospitality, Medical & Healthcare, Educational Institutes, and Industrial Sectors etc. Applications range from hot water for bathing, laundry, swimming pool, medical equipment cleaning, industrial cleaning etc.

A. Commercial Solar Water Heaters:

Commercial Solar Water Heater



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B. Commercial Heat Pump Water Heating Solutions:

Our heat pumps water heating solutions save upto 70% electricity compared to conventional water heating solutions.

Commercial Heat Pump Water Heaters are available from (6kW) 125L per hour to (44kW) 1000L per hour output capacities.

Commercial Heat Pump



B. Hybrid Water Heating Solutions:

Hybrid is a unique combination of solar water heaters and heat pump water heaters and can lead upto 94% * savings in costs.

*Considering 1000 liters of water is heated per day for 365 days and the requirement of electric water heating solution is needed as a back-up for 65 days due to rains/cloudy weather conditions.

Successful Projects - Sector Wise

Realty/Apartment	Hospitality	Hospitals	Manufacturing	Educational Inst.
Kolte Patil - Pune	Hyatt - Pune	Aditya Birla Hospital - Pune	L'Oreal - Pune	IIT - Mumbai
Bramha - Pune	Ananda in Himalayas - Uttarakhand	Lakeshore Hospital - Cochin	Croda Chemicals - Mumbai	Symbiosis - Hyderabad
AWHO - Bangalore	Hotel Dreamland - Mahabaleshwar	Zydus Hospital - Ahmedabad	Bajaj Auto - Pune	Sinhgad Institutes - Pune
			Bekaert Mukand Wire Industries - Lonand	
			FCC Clutch India Private Limited - Pune	
			Tata Motors - Pune	
			Skoda - Aurangabad	

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Beyond Customer Expectations



Quality solutions

Our goal at Ariston Thermo India has always been to ensure customer satisfaction. Understanding their needs, our high quality solutions are designed to be functional, reliable and durable and have limited installation and maintenance costs. With this we pursue to exceed expectations, making our customers our No.1 promoters.

Customer support details:

- Call: 1860-425-2288 / +91 86002 56000
- WhatsApp: 9243700100 / 9422600140
- Email: customer.care@racold.com



Quality in sales and aftersales services

Our constant strive to achieve customer satisfaction does not end with the sale and installation of the product. We have standardised customer management processes to provide our consumers with immediate and precise support.

We have over 500 authorised and trained service technicians ready to provide installation support, repairs and AMC for all; Electric, Solar and Heat Pump Water Heaters projects.

We also offer annual maintenance contracts which cover all servicing needs of the projects, so consumers can use our solutions minus the hassle of maintenance.

With over 216 service franchise outlet pan India and an efficient call centre in Pune which equips the customer with various touch points; from email to WhatsApp to online registration. Our service network is well equipped with knowledge of our installation configuration, thus providing the customer with 360° solutions.

Our Service Guidelines:

- Always use Racold Genuine spare parts and accessories.
- Always get professional help from installer/electrician/plumber for dry heating issues and pre-selection checks.
- We recommend annual maintenance contract for your water heater ranging from 1-3 years.

For AMC and warranty details on range, contact your nearest service center.



Reborn Everyday With Hot Water



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